

5 Steps to Take Before Calling for Emergency A/C Repair



Has your air conditioner stopped working? There may be a simple solution to your problem that you can do without calling the experts for help. Follow these steps before you call for service, and you may be able avoid the expense of a service call.

1. **Is the unit in heating mode?** It can be easy to hit the wrong button and switch your unit from cooling mode to heating mode. Check the thermostat or the mini-split unit to make sure it is on cooling mode.
2. **Is there anything blocking the grates?** Make sure that the return grates are not blocked with boxes, furniture, or any other objects. If the flow of air is blocked, this may prevent your A/C unit from cooling your home or business.
3. **Is the circuit breaker(s) on?** Check your circuit box and make sure everything is in the “on” position. If you’re receiving an error message on your mini-split, switching the breakers “off” and “on” again may take care of the problem.
4. **Is the exterior switch on?** Find the switch on the exterior portion of the A/c unit and make sure it is in the “on” position.
5. **Did you check the batteries?** Replace the batteries in the remote control or the thermostat.

If you’ve taken these steps, and your A/C is still broken, give us a call and we’ll be able to help.

508-696-3120 ext 1

